Going to the Hospital During COVID 19 (Waltham)

My Hospital Story

Boston Children's Hospital

Created June 8, 2020
I am going for an appointment at Boston Children's Hospital in Waltham. Things might look a little different than I remember, but that is ok. Here are some things that I might see.
We will walk in the lobby. It will look a little different. We will stop and talk to someone before we go to my appointment. They will ask us questions about how we are feeling.
Then they will give me a mask to wear. My mask will go on my face, and it will cover my nose, mouth, and chin.
The information desk has the same smiling people sitting there, but they will be wearing masks. Don't worry; they are still smiling! They will be sitting behind clear glass to help keep everyone safe from germs.
The cafeteria will look different. There are no tables and chairs, so I will not be able to sit here to eat. But the cafeteria is open, and I can still get a snack!
Now it's time to go to my appointment. I will see my health care team.
I might see stickers on the floor in the hallway and the waiting room. These stickers can remind me to stand far apart from people. It's important that I stand far away from people that are not in my family. This helps to keep everyone safe from germs.
Now it’s time to go home!
The hospital looked a little different, but I did a great job following the new hospital rules.